

MADISON COUNTY ROAD DEPARTMENT

MARCH 2016

SERVICE REQUEST SCHEDULE

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18738	02/13/14 03/10/16	Request Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Burks, Velma Willimas Carson Rd	Williams Carson Rd District 5
Need ditches to be trenched on road entire road mainly near 141 water coming off road flooding yard							
18817	02/26/14 03/29/16	Request Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Dotson, Corrine Johnson Hill Rd	Johnson Hill Rd District 5
Ditched need to be cleaned out making flooding happen							
19025	04/03/14 03/04/16	Request Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Ruby Giles Drive	Giles Dr District 3
Culvert stopped up.							
19128	04/14/14 03/10/16	Request Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Boulden, Martha Adams Ln	Adams Ln District 5
Flooding on road coming onto property needs to clean ditch and culvert up above property							
19268	04/29/14 03/21/16	Request Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Perkins, Elizabeth Ancient Oaks Dr	Ancient Oaks Dr District 3
Culvert is clogged up washing out driveway and flooding property							
19449	05/28/14 03/29/16	Request Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Deweese, Dewitt Beach Bluff Rd	Beach Bluff Rd District 5
Need culvert to be extended on both side 5 feet for a trailer to get in and out.							

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19635	06/26/14 03/09/16	Request Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Turner, Randy Cobbsville Dr	Cobbsville Dr District 5
Ditch in front of house is washing away needs gravel like before							
19648	06/30/14 03/23/16	Request Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, John McDougal Rd	McDougal Rd District 4
Need old bent culvert to be replaced with new plastic one							
19654	07/01/14 03/25/16	Request Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Douglas, Hiawatha Pocahontas Rd	Pocahontas Rd District 4
Culvert is bent on sides either cleaned or replaced causing flooding to property because of water not flowing properly							
19789	07/25/14 03/25/16	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hester, Robert Barnes Rd	Barnes Rd District 1
asphalt where culvert is has washed away from shoulder of road							
19845	08/05/14 03/17/16	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Rivers, Eric Cox Ferry Rd	Cox Ferry Rd District 3
Water is standing in ditches and road at culvert west of this address							
19882	08/11/14 03/16/16	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Gail, Sheryl Fox Hollow	Fox Hollow District 1
culvert is stopped up with mud of the neighbors next to 316 fox hollow in Deerfield S/D making the yard flood							

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19887	08/13/14 03/17/16	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bennett, Bernard Tyler Lane Ext.	Tyler Ln District 3
Requesting culvert repair. Water coming from Tyler Ln damaging culvert at 137 Tyler Ln Ext							
19916	08/18/14 03/24/16	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Axtell, Mildred Heindl Rd	Heindl Rd District 4
Request the repair of culvert across from this address that the mowers damaged while cutting grass. It is her property also							
19924	08/19/14 03/23/16	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	McClure, Trey Old Gin Cove	Old Gin Cv District 3
Erosion around 2 large culverts behind his house. He said one culvert floats when there is a heavy rain and water stands; it							
19943	08/22/14 03/22/16	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Purvis, Olla Old Canton Rd	Old Canton Rd District 1
Water standing in ditches at the corner of Old Canton Rd and Strong Rd @ 818 Strong Rd also across the street @ 779							
20032	09/15/14 03/16/16	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Burrell, Robert Gunter Rd	Gunter Rd District 5
Ditches on road need to be cleaned road was flooded after raining also Old Natchez Trace Rd							
20061	09/23/14 03/24/16	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Phillips, Greg Timber Dr	Timber Dr District 3
Culvert has sunk down							

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20496	01/28/15 03/17/16	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority Water is standing in ditch and not draining	Brown, Shirley Road Maintenance	Havward, Raean Greyhawk Dr Gravhawk Subdivision District 3
20544	02/09/15 03/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority Flooding because of culvert is stopped up need to be cleaned out	Brown, Shirley Road Maintenance	Ellis, Mary Mallard Point Dr Mallard Point Dr District 1
20558	02/11/15 03/08/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority eroding of the property from the drainage ditch in the back yard	Brown, Shirley Road Maintenance	Okelly, Austin Camden Ct Camden Ct District 4
20559	02/11/15 03/17/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority Water is standing in ditch in front of house and next door neighbors	Brown, Shirley Road Maintenance	Sanders, Edward St David's Way St David's Way District 1
20564	02/12/15 03/16/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority Culvert/ditch needs to be cleaned water is standing and across the street. cross drain	Brown, Shirley Road Maintenance	King, Wes Serotina Rd Serotina Rd District 3
20675	03/12/15 03/22/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority Need a culvert installed will have it staked off	Brown, Shirley Road Maintenance	Hunt, Bobby Mullinville Rd Mullinville Rd District 5

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20679	03/13/15 03/30/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ables, Shane Alden Place	Alden Place
concrete busted where culvert runs into backyard.							
20849	04/02/15 03/25/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Harris, Archie 115 Mccullough Rd	Mccullough Rd District 5
Need ditch clean out							
20869	04/06/15 03/24/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Smith, Micheal Tyson Road	Tyson Rd District 5
Requesting ditching.							
20997	04/24/15 03/22/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Farr, Tameika OakTrail (Deerfield Sub.)	Oak Trail District 1
Requesting that ditch be check no drainage.							
20999	04/24/15 03/09/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Porter, Charles Mt Olive Church Rd	Mt Olive Church Rd District 3
Ditches need to be cleaned on entire road.							
21000	04/24/15 03/30/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Porter, Charles Mt Olive Church Rd	Mt Olive Church Rd District 3
Road culvert is sinking need repair							

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21002	04/27/15 03/22/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority Culvert needs to be replaced are repaired.	Brown, Shirley Road Maintenance	Lee, Manervia Hwy 43 N	Hwy 43 N
21007	04/27/15 03/28/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Flood/Water Related Medium Priority Water is standing in the road around 139 Gordon Rd	Brown, Shirley Road Maintenance	McBride, Al Gordon Rd	Gordon Rd District 5
21036	05/04/15 03/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority Culvert needs to be cleaned and ditches need to be cleaned out for water to flow through	Brown, Shirley Road Maintenance	Cage, Julius Church Rd	Church Rd District 4
21039	05/04/15 03/17/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority Ditch is eroding causing the culvert to erode under the street	Brown, Shirley Road Maintenance	Manning, Davis Lake Cavalier Rd	Lake Cavalier Rd District 3
21044	05/05/15 03/09/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority ditches need cleaning and water is standing in rd (flooding)	Brown, Shirley Road Maintenance	Brown, Augusta Gordon Rd	Gordon Rd District 5
21056	05/06/15 03/16/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority Culvert at entrance of Grayhawk Subdivision washing away	Brown, Shirley Road Maintenance	Howland, John Grayhawk Drive	Grayhawk Dr District 1

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21057	05/06/15 03/09/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Gonseth, Shella Hunters Cv	Hunters Cv District 4
Request work be done on road in bad shape in culdesac and ditches be cleaned							
21071	05/07/15 03/28/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Morris Williams Rd	Williams Rd District 5
Ditching needs to be done on road							
21101	05/12/15 03/17/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Cummins, Teresa McGarrah Rd	McGarrah Rd District 4
Widen of the driveway to be able to get out without getting stuck in ditch							
21117	05/18/15 03/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Smith, Annie Miccains Rd	Miccains Rd District 1
Gravel need to be put on culvert has a hole in it							
21157	05/26/15 03/30/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jenkins, Anna Ledora Ln.	Ledora Ln District 3
Requesting ditching							
21190	06/01/15 03/24/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ellis, Mary mallardPointe Drive	Mallard Pointe Dr District 1
Culvert stopped up.							

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21274	06/16/15 03/04/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	McCorkle, Janet Twin Harbor Pl District 5
Ditches have rocks that need to be removed causing standing water						
21324	06/24/15 03/24/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Grant, Joseph Ashbrooke Trail District 2
Flooding/ excessive water coming through a culvert between his house and neighbor's starting to erode the back yard						
21350	06/29/15 03/16/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Childress, Rashev Rouser Rd District 3
Washing out of dirt under concrete driveway . Water washing over driveway eroding under concrete						
21353	06/29/15 03/17/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bryant, Tommie Old Natchez Trace Rd District 5
Culvert is washing out over the road pass Gunter Rd caving in on one side of culvert						
21401	07/08/15 03/07/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Smith Annie Dinkins RD District 5
Requesting gravel for her covert						
21456	07/17/15 03/24/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Bates, Daphine Yandell Rd District 1
Ditch on Yandell Rd near the Shell station holds water all the time						

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21550	08/19/15 03/31/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Miller, Lesley East Ridge Cir District 3
Moving into new house would like county to come check drainage problem in front of house : water is standing						
21562	08/21/15 03/29/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Piazza, Bob Dover Ln District 3
Ditching not finished across the street.						
21603	08/31/15 03/17/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Johnson Carolyn Pine St District 4
Needs culvert replaced						
21695	09/28/15 03/18/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Bennett Brenda King Ranch Cir District 4
Called and check on culvert order						
21722	10/02/15 03/10/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ross-Clark, Jo Ann Patrick Rd District 4
Requesting a new wider culvert to replace old one.						
21769	10/16/15 03/16/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jefferson Fletcher Pear St District 4
Request for culvert						

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21772	10/19/15 03/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority Brown, Shirley Road Maintenance	Binaham Kevin Hickory Rd	Hickory Rd District 1
Caller stated that culvert needs cleaning out and that road is broken up bad						
21801	10/26/15 03/18/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority Brown, Shirley Road Maintenance	McIntosh Adam Dover Ln	Dover Ln District 3
Needs culvert installed on new home site location (Dover Ln)						
21824	11/02/15 03/30/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority Brown, Shirley Road Maintenance	Rivers, Eric Trails End	Trails End District 3
Culvert holding water in ditch possibly need new culvert						
21861	11/12/15 03/03/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority Brown, Shirley Road Maintenance	Bouldin Jennifer Meadowgreen Ln	Meadowgreen Ln District 1
Caller stated that the water drains from the front to the end of the backyard, not sure if its a leak or caving in, and asking c						
21885	11/19/15 03/23/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority Brown, Shirley Road Maintenance	Lee Calvin Westside Ln	West Side Ln District 4
Requesting for culvert						
21899	11/23/15 03/10/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority Brown, Shirley Road Maintenance	Tate, Michael Stonewater Cove	Stove Water Cv
Need culvert installed.						

Madison County Road Department

Reporting Dates 03/01/16 through 03/31/16

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21937	12/09/15 03/25/16	Request Schedule Closed	0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McIntosh Jim Dover Ln	Dover Ln District 3
Need culvert installed on 443 Dover Ln in Lot G- New Castle Part 4 vacant lot							
21969	12/28/15 03/24/16	Request Schedule Closed	0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Tate Michael Stone Water Cv	District 1
Needs culvert on 421 Stone Water Cv LOT 57 in Saddle Brook Sudv							
21974	01/04/16 03/03/16	Request Schedule Closed	0.0 S-to-C 0.0 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Powell Jave Ridgefield Dr	Ridgefield Dr District 3
Caller called and stated that there are bad potholes that have turned into sink holes that need to be fixed asap							
22032	01/13/16 03/14/16	Request Schedule Closed	0.0 S-to-C 37.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Felicia Old Natchez Trace	Old Natchez Trace District 5
Caller called and stated that the road used to be gravel and that its uneven,very rough,no lines and narrow, right before v							
22033	01/13/16 03/14/16	Request Schedule Closed	0.0 S-to-C 37.2 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Cable James Kearney Park Rd	Kearney Park Rd District 4
Needs gravel at driveway,old gravel has washed away							
22069	01/25/16 03/22/16	Request Schedule Closed	0.0 S-to-C 25.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	McDonald, Johnny McDonald Rd	McDonald Rd District 3
McDonald Rd to Livingston is a drainage problem creating bad potholes,also part of McDonald Rd is gravel potholes need							

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22073	01/25/16 03/03/16	Request Schedule Closed	Durations 0.0 S-to-C 25.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Burden Carolyn Shrock Rd	Shrock Rd District 3
Stated that ditch is not draining, water just sits there it doesn't have anywhere to flow; both sides of her driveway and ro							
22114	02/02/16 03/15/16	Request Schedule Closed	Durations 0.0 S-to-C 23.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Brown, Robert Owens Rd	Owens Rd District 5
Road is in need of repair and attention. Pot holes and ruts need to be repaired							
22115	02/02/16 03/16/16	Request Schedule Closed	Durations 0.0 S-to-C 23.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Banks, Ruben Virain Marv Rd	Virain Mary Rd District 5
Patching on the road Monday have made the road even rougher to ride. Needs to be fixed, paved.							
22125	02/03/16 03/02/16	Request Schedule Closed	Durations 0.0 S-to-C 22.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Allen, James Pecan Hill Drive	Yandell Rd District 1
Road sunk in ((dip in road) between the elementary school and Hwy 51.							
22128	02/03/16 03/03/16	Request Schedule Closed	Durations 0.0 S-to-C 22.0 O-to-C	Signage Installation Medium Priority	Brown, Shirley Road Maintenance	Caller Bellevue Dr	Bellevue Dr District 3
Lake Caroline has asked for the reflectors at least in the "S" curve of Bellevue Dr south of Hwy 22							
22134	02/03/16 03/31/16	Request Schedule Closed	Durations 0.0 S-to-C 16.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Doug Lake Caroline	Caroline Blvd District 4
Need rip rap on a drainage pipe at Caroline Blvd and Belle Pointe							

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22136	02/03/16 03/31/16	Request Schedule Closed	Durations 0.0 S-to-C 16.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Doua Lake Caroline	Caroline Blvd District 4
Poor drainage on Caroline where detention pond is located. Culvert is too small or needs additional culvert, road over flow for this, you may have some other solution							
22140	02/03/16 03/09/16	Request Schedule Closed	Durations 0.0 S-to-C 16.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Poore, Jean Springcreek Rd	Spring Creek Rd District 4
Needs gravel between driveway and road.							
22146	02/04/16 03/04/16	Request Schedule Closed	Durations 0.0 S-to-C 15.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Brown Cleo Clark Rd	Cleo Clark Rd District 4
Caller stated that ditch and culvert needs cleaning out, water not draining							
22159	02/09/16 03/17/16	Request Schedule Closed	Durations 0.0 S-to-C 10.3 O-to-C	Ditch Out Medium Priority	Brown, Shirley Road Maintenance	Mansell, Creeve Stokes Rd	Stokes Rd District 3
Caller stated that about 200 yards on the right side of Stokes Rd is missing asphalt and its very dangerous its two bad spots							
22161	02/09/16 03/09/16	Request Schedule Closed	Durations 0.0 S-to-C 16.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Dove, Joe Cedar Hill Rd	Cedar Hill Rd District 3
Caller stated that the shoulder of the road is washing out near 760 Cedar Hill Rd and its very dangerous							
22171	02/10/16 03/16/16	Request Schedule Closed	Durations 0.0 S-to-C 9.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	McMurtry, Brenda A R Rimmer Rd	A R Rimmer Rd
Requesting more gravel for the bus to be able to turn around at the address							

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22174	02/11/16 03/08/16	Request Schedule Closed	Durations 0.0 S-to-C 8.3 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Neal, Andrew Society Ridge Rd District 3
Requesting to have the grader come and smooth out pot holes on road						
22182	02/12/16 03/14/16	Request Schedule Closed	Durations 0.0 S-to-C 17.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Thurman, William Pleasant Gift Rd District 5
Culvert needs to be replaced under road, road has a big sink hole right below mailbox at this address, requesting for some						
22186	02/12/16 03/31/16	Request Schedule Closed	Durations 0.0 S-to-C 17.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Filista, Sammy N. Livingston Rd District 3
Needs ditching starting at Greens Crossing Rd @ North Livingston Rd. Alice Ln needs ditching also.						
22187	02/12/16 03/16/16	Request Schedule Closed	Durations 0.0 S-to-C 17.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Damon, John Cedar Hill Rd District 3
Caller stated that there has been several accidents, due to road condition (no shoulder) and at the bridge it's not wide enough						
22188	02/12/16 03/10/16	Request Schedule Closed	Durations 0.0 S-to-C 7.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Dav, Wayne Brown Rd E
Needs culvert installed, say someone came out and measured it but haven't returned						
22189	02/16/16 03/29/16	Request Schedule Closed	Durations 0.0 S-to-C 13.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Ellis, Mary Mallard Pointe Dr District 1
Culvert stopped up due to leaves dumped in ditch by neighbor, which caused her yard all the way up to her garage to flood						

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22190	02/16/16 03/29/16	Request Schedule Closed	Durations 0.0 S-to-C 3.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Pearson, Janice W Sowell Rd	W Sowell Rd District 1
Dead end of W Sowell Rd ditches needs cleaning out							
22197	02/16/16 03/16/16	Request Schedule Closed	Durations 0.0 S-to-C 13.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bradberry, Rose Twin Cedars Ln	Twin Cedars Ln District 1
Culverts need to be replaced on Twin Cedars Ln off of Clarksdale, due to road flooding							
22199	02/16/16 03/29/16	Request Schedule Closed	Durations 0.0 S-to-C 13.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sledae, Scott Arrington Dr	Arrington Dr District 3
Culverts clogged up, needs cleaning out							
22204	02/16/16 03/16/16	Request Schedule Closed	Durations 0.0 S-to-C 3.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bethea, Sandra North Old Canton Rd	North Old Canton Rd District 1
Culvert stopped up under driveway, its not draining on left side causing flooding (she thinks they need a new one)							
22212	02/17/16 03/10/16	Request Schedule Closed	Durations 0.0 S-to-C 8.0 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Delman, Billy Middlefield Drive	Middlefield Dr District 1
Sinkhole behind his property near the drainage ditch. Can walk around house and see it at the fence.							
22214	02/17/16 03/17/16	Request Schedule Closed	Durations 0.0 S-to-C 2.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Hawley, Freida Caroline Blvd	Caroline Blvd District 4
Culvert needs draining, cleaning out							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
22225	02/19/16 03/04/16	Request Schedule Closed	Durations 0.0 S-to-C 10.0 O-to-C	Road Condition Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Blackmon, Catherine Virain Mary Rd	Virain Mary Rd District 5
Requesting there be some work done on the road. It has pot holes that need to be filled							
22228	02/19/16 03/10/16	Request Schedule Closed	Durations 0.0 S-to-C 10.0 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Travis, John Robinson Spring Rd	Robinson Springs Rd District 3
Potholes and shoulder has washed away between Robinson Spring -Old Farm Rd							
22231	02/22/16 03/08/16	Request Schedule Closed	Durations 0.0 S-to-C 7.0 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Morris, Marvis Brown Rd W	Brown Rd W District 5
Potholes, and ditches stoped up; flooding the road							
22233	02/22/16 03/09/16	Request Schedule Closed	Durations 0.0 S-to-C 7.2 O-to-C	Culvert Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Clayton, Earnest Way Rd	Way Rd District 5
Request for driveway culvert installation at entrance for a new trailer next to his address which is 967 Way Rd and the new							
22239	02/22/16 03/17/16	Request Schedule Closed	Durations 0.0 S-to-C 2.9 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Caller, Matthew, Moses Phillips Rd	Phillips Rd District 4
Potholes needs patching							
22240	02/22/16 03/14/16	Request Schedule Closed	Durations 0.0 S-to-C 7.0 O-to-C	Other Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Shanks, Bill Battmore Rd	Battmore Rd District 4
Trees need cutting on the side of roads between Battmore - Middleton Rd							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
22246	02/23/16 03/25/16	Request Schedule Closed	Durations 0.0 S-to-C 2.0 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Patel, Nick Business Park Dr	Business Park Dr District 4
Bad potholes on Business Park Dr leading into his business, and customers are complaining						
22248	02/23/16 03/28/16	Request Schedule Closed	Durations 0.0 S-to-C 1.9 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Chesser, Lovie Chesser Rd	Chesser Rd District 5
Bad potholes						
22250	02/24/16 03/28/16	Request Schedule Closed	Durations 0.0 S-to-C 5.0 O-to-C	Resurface Medium Priority Road Maintenance	Brown, Shirley Hudson Rocks Rd	Rocks Rd District 5
Requesting for portion of Rocks Rd to be paved						
22251	02/24/16 03/25/16	Request Schedule Closed	Durations 0.0 S-to-C 5.0 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Travis, Nathan Laura Dr	Laura Dr District 4
Stated that sewer is stopped up and water runs out on the side of the ditches, and at 117 Rocks Dr water sits up like a po						
22257	02/26/16 03/10/16	Request Schedule Closed	Durations 0.0 S-to-C 4.0 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Alexander, TC Alexander Dr	Alexander Dr District 3
Potholes need patching, and road needs gravel						
22258	02/26/16 03/04/16	Request Schedule Closed	Durations 0.0 S-to-C 4.0 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley McHarris, Dennis McHarris Rd	Mcharris Rd District 3
Road needs gravel at the entrance where the bus, garbage trucks etc turns around						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Departmen	Caller / Address	Location / District
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Open Requests:	102	0.00 S-to-C Average Duration			
		5.11 O-to-C Average Duration			

Total Requests:	102	0.00 S-to-C Average Duration			
		5.11 O-to-C Average Duration			
